

Terms of Use

Important Information

You should carefully read the following Terms of Use Agreement ("Agreement"). Your use of our Website, Application, and/or our service(s) implies that you have read and accepted these terms and conditions. The Website and Mobile Application (all of WELL HYDRATION website, and mobile application may hereafter be referred to, both individually and collectively, as the "Services") from which you accessed this Agreement provided to you subject to the conditions listed below. These terms are in addition to any other terms that individual Services owners, which are within WELL HYDRATION family of services, may include for governing access to their respective services.

The access rights granted to you under this Agreement are non-transferable without the express written permission of the owner of WELL HYDRATION. You are responsible for the actions of any other person who may utilize your access rights on the Services.

Introduction

The following terms and conditions govern all use of WELL HYDRATION or WELL (same entity) Services or Products, all content, Services and Products available at or through the Website or Mobile application. The Services are offered subject to your acceptance without modification of all of the terms and conditions contained herein and all other associated operating rules and policies (including, without limitation, well hydration Notice of Privacy Practices).

Please read this Agreement carefully before accessing or using the Services. By accessing or using any part of the Services, you agree to become bound by the terms and conditions of this Agreement. If you do not agree to all the terms and conditions of this Agreement, then you must leave the Services and you may not use any services of well hydration. If these terms and conditions are considered an offer by WELL HYDRATION, acceptance is expressly limited to these terms.

The Services are designed to enable you to request intravenous hydration services provided by a licensed medical professional. A health care professional will perform healthcare services for you. In the event a

health care professional agrees to provide you with healthcare services, the Services schedules those services and bills you on behalf of the healthcare professional. We make no representation or warranty to you with regard to any health care professional will be available to perform health care services

THE SERVICES ARE AVAILABLE ONLY TO INDIVIDUALS WHO ARE AT LEAST 18 YEARS OLD. IF YOU ARE NOT YET 18 YEARS OLD, YOU MUST STOP USING THE SERVICES IMMEDIATELY.

Fees, Payment, & Refunds.

Services scheduled and/or purchased from WELL HYDRATION through the Services or otherwise, are provided by licensed medical professionals contracted with WELL HYDRATION LLC.

By scheduling an appointment with WELL HYDRATION, through the Services or otherwise, you agree to pay WELL HYDRATION the fee indicated for the service that has been scheduled. Payments will be charged at the time of scheduling or at the time of service as indicated or directed. WELL HYDRATION REQUIRES AT LEAST 24 HOUR ADVANCED NOTICE OF CANCELLATION. You will be charged the full amount of the fee indicated for the service(s) scheduled if you cancel an appointment within 24 hours of its scheduled time. However, you may cancel an appointment without charge if it is cancelled within ten (10) minutes of being scheduled through the Services or otherwise. MISSED APPOINTMENTS ARE NOT REFUNDABLE. In the unusual event we are unable to provide our services to you because of our availability, a CREDIT or a REFUND WILL BE PROVIDED. Credits or refunds will not be provided to customers who are unsatisfied with the services.

In the event that the medical professional engaged by WELL HYDRATION is unable to perform the portion of the scheduled service(s) that follows the insertion of the I.V. needle due to circumstances out of the medical professional's control (e.g. the I.V. drip will not begin after the medical professional has made an attempt), you will receive a credit or refund of the full amount of the services scheduled, less a medical assessment fee of one hundred dollars (\$100.00).

In the event that you misrepresent yourself in any way, including, but not limited to, your age, or the medical history provided by you is not accurate (as determined by a medical professional engaged by WELL HYDRATION at the time of the appointment, or you are under the influence of drugs or alcohol at the time of the appointment, you will be charged for the full amount of the services scheduled but no services will be provided; provided, however, for an additional charge of one hundred dollars (\$100.00), you may reschedule this appointment for a time that is at least four (4) hours after the scheduled time of the original appointment so long as you are no longer under the influence of drugs or alcohol and, in the determination of a medical professional engaged by well hydration, your medical history has been corrected.

Upon your acceptance of these terms and submission of your purchase, you hereby agree that well hydration has the right to automatically charge your credit card (or other payment method) for the applicable fees or charges, plus any applicable taxes that is required to collect, and you authorize well hydration to do so.

If you make a payment by credit card, your credit card information may be stored and will only be accessed by authorized agents on behalf WELL HYDRATION for the purpose of obtaining payment. In the event that you elect to change the services scheduled and/or purchased from WELL HYDRATION prior to the delivery of such services, WELL HYDRATION may, in sole discretion, use your stored credit card information to charge you for the additional services provided or to provide a credit to you for services that are not provided, as the case may be, and you authorize well hydration to do so. In the case of an applicable credit, such credit will be given to you approximately two (2) to three (3) business days after you have notified of the respective change in the services to be provided, subject to the policies of the respective credit card companies. You acknowledge that it is your responsibility to ensure that payment in advance for all services scheduled and/or purchased from well hydration, and to ensure that your credit cards or other payment instruments accepted by WELL HYDRATION continue to be valid and sufficient for such purposes.

In the event that you require that WELL HYDRATION provide the selected services within two (2) hours of your creation of an appointment with well hydration through the Services or otherwise

(each, an “ASAP Appointment”), you agree to pay WELL HYDRATION an additional fee of twenty dollars (\$20.00) for the expedited provision of services (the “ASAP Fee”). In the event that WELL HYDRATION is not able to provide the selected services within two (2) hours of your creation of an ASAP Appointment, the ASAP Fee will be refunded.

Gift Certificates

Gift certificates are non-refundable, any additional cost exceeding the value of this voucher will be paid by the redeemer. Gift certificates will be considered null and void without the Expiry Date and Authorized Signature being filled up, seal and other authentication signs or if tampered. Gift certificates will not be replaced when lost, damaged or stolen. If purchased from a seller other than WELL HYDRATION, then gift certificates validation is required by the reseller affiliate. A gift certificate entitles the bearer to redeem the product specified herein. Gift certificates are valid only for well hydration and WELL HYDRATION reserves the right to amend these terms and conditions without prior notice.

General Disclaimer

THE SERVICES PROVIDES INFORMATION ABOUT HEALTH ISSUES DESIGNED TO HELP USERS MAKE BETTER DECISIONS, BUT MEDICAL INFORMATION IS NOT THE SAME AS MEDICAL ADVICE. YOU, AS THE USER OF THE SERVICES, ASSUME FULL RISK AND RESPONSIBILITY FOR ANY AND ALL USE OF THE SERVICES, INCLUDING THE INFORMATION PRESENTED THEREON. THE SERVICES IS INTENDED TO BE A GENERAL INFORMATION RESOURCE ONLY AND DOES NOT CONSTITUTE MEDICAL ADVICE AND IS NOT A SUBSTITUTE FOR PROFESSIONAL MEDICAL ADVICE OR TREATMENT. YOU ARE RESPONSIBLE FOR SEEKING PROFESSIONAL MEDICAL ADVICE IF YOU HAVE ANY QUESTIONS ABOUT YOUR HEALTH OR A HEALTH CONDITION. YOU AGREE TO HOLD WELL HYDRATION, ITS AFFILIATES, ANY ASSOCIATED COMPANY OR LOCATION HARMLESS FROM ANY AND ALL CLAIMS, DAMAGES, CAUSES OF ACTION, JUDGMENTS, LIABILITIES, EXPENSES AND DEMANDS OF ANY KIND OR NATURE WHATSOEVER RELATING TO YOUR USE OF, YOUR RELIANCE UPON, OR ERRORS OR OMISSIONS IN, INFORMATION FOUND ON THE SERVICES.

YOU USE THE SERVICES OF WELL HYDRATION AT YOUR OWN RISK. WELL HYDRATION WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY HARM TO YOU OR OTHERS RESULTING FROM THE USE OF THE SERVICES AND/OR THE TREATMENTS AND PRODUCTS PROVIDED THROUGH THE SERVICES OR OTHERWISE. WELL HYDRATION DOES NOT MAKE ANY CLAIMS, REPRESENTATIONS OR WARRANTIES REGARDING YOUR FITNESS FOLLOWING RECEIPT OF SERVICES FROM WELL HYDRATION INCLUDING, BUT NOT LIMITED TO, WHETHER YOU ARE FIT TO DRIVE A VEHICLE OR OPERATE MACHINERY AFTER YOU RECEIVE SERVICES FROM WELL HYDRATION. FURTHER, YOU MAY NEED SOMEONE TO ACCOMPANY YOU AFTER RECEIVING THE SERVICES UNTIL YOU FEEL ABLE TO RESUME NORMAL ACTIVITIES.

WELL HYDRATION does not condone, recommend, or encourage excess alcohol consumption. Excessive drinking is highly detrimental to one's health and wellness, and may lead to a number of irreversible diseases, including, but not limited to, alcoholism, cirrhosis of the liver, and cancer. Please drink responsibly. While there may be information on the Services related to certain medical conditions and their management, should a medical condition exist, promptly see your own physician or health provider.

[Responsibility of Service Visitors.](#)

WELL HYDRATION disclaims any responsibility for any harm resulting from the use by visitors of the Services. Any user who finds content that is offensive, indecent, or otherwise objectionable, or content containing technical inaccuracies, typographical mistakes, or other errors has a responsibility to report such content to WELL HYDRATION.

You represent and warrant that (i) your use of the Services will be in strict accordance with the Notice of Privacy Practices, with this Agreement and with all applicable laws and regulations (including without limitation any local laws or regulations in your country, state, city, or other governmental area, regarding online conduct and acceptable content, and including all applicable laws regarding the transmission of technical data exported from the country in which you reside) and (ii) your use of the Services will not infringe or misappropriate the intellectual property rights of any third party.

Copyright Infringement and DMCA Policy.

As well hydration asks others to respect its intellectual property rights, it respects the intellectual property rights of others. If you believe that material located on or linked to by the Services violates your copyright, you are encouraged to notify WELL HYDRATION. WELL HYDRATION will respond to all such notices, including as required or appropriate by removing the infringing material or disabling all links to the infringing material. In the case of a visitor who may infringe or repeatedly infringes the copyrights or other intellectual property rights of WELL HYDRATION. WELL HYDRATION may, in its discretion, terminate or deny such visitor access to and use of the Services. In the case of such termination or denial, well hydration will have no obligation to provide a refund of any amounts previously paid to well hydration by the visitor whose access/use was terminated or denied.

Intellectual Property.

WELL HYDRATION domain, the logo, and all other trademarks, service marks, graphics and logos used in connection with WELL HYDRATION or the Services are trademarks or registered trademarks of WELL HYDRATION LLC. Other trademarks, service marks, graphics and logos used in connection with the Services may be the trademarks of other third parties. Your use of the Services does not grant you any right or license to reproduce or otherwise use any of WELL HYDRATION trademarks or third-party trademarks.

Site Modifications.

WELL HYDRATION reserves the right, at its sole discretion, to modify or replace any part of this Agreement at any time without notice. It is your responsibility to check this Agreement periodically for changes. Your continued use of or access to the Services following the posting of any changes to this Agreement constitutes acceptance of those changes. By using this Services you are agreeing to be bound by the then current version of these Terms of Use, including any and all of the revisions. WELL HYDRATION may also, in the future, offer new services and/or features through the Services (including, but not limited to, the release of new tools, services and resources). Such new features and/or services shall be subject to the terms and conditions of this Agreement.

Termination.

WELL HYDRATION may terminate your access to all or any part of the Service at any time, with or without cause, with or without notice, effective immediately. If you wish to terminate this Agreement, you may simply discontinue using the Services. WELL HYDRATION can terminate the Services immediately as part of a general shut down of our service or other lawful reason. Upon termination, all provisions of this Agreement which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.

Breach.

You hereby acknowledge that your breach of this Agreement or the Notice of Privacy Practices may result in immediate and irreparable harm to WELL HYDRATION. Accordingly, you hereby agree that, in the event of such a breach by you, WELL HYDRATION shall be entitled to equitable relief to compel you to cease and desist all unauthorized use, evaluation and/or disclosure of information obtained through the Services, as well as any and all other remedies available at law or in equity.

Disclaimer of Warranties.

The services, information, functions and materials on the Services are provided 'as is'. WELL HYDRATION makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, WELL HYDRATION does not warrant or make any representations concerning the accuracy, likely results, or reliability of (a) the use of the materials on the Services or otherwise relating to such materials or (b) any sites linked to or on the Services.

Limitation of Liability.

In addition to, and not in limitation of, any limitations of liability provided by law or this Agreement, in no event will WELL HYDRATION, or its suppliers or licensors, or any individuals associated with well hydration, its suppliers or licensors, including, but not limited to, their respective equity owners, be liable with respect to any subject matter of

this Agreement under any contract, negligence, strict liability or other legal or equitable theory for any special, incidental or consequential damages. The foregoing shall not apply to the extent prohibited by applicable law.

Indemnification.

You agree to indemnify and hold harmless WELL HYDRATION, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims, damages, causes of action, judgments, liabilities, demands and expenses of any kind or nature whatsoever, including attorneys' fees, arising out of your use of the Services, including but not limited to, arising out of your violation of this Agreement.

Applicable Law and Jurisdiction.

You agree that any suit, action or proceeding between you and well hydration in connection with or arising from this Agreement (each, a "Judicial Action") shall be governed by the law of the state of residence of the registered Administrative Contact (the "Admin State") for the Services as such laws are applied to agreements between Admin State residents entered into and performed entirely within the Admin State. You consent to the jurisdiction of federal and state courts within the Admin State. You consent to the venue in any Judicial Action brought against you in connection with breaches of this Agreement. You consent to electronic service of process regarding any Judicial Action under this Agreement.

Records of Visitor Use and Abuse.

You consent to having your Internet Protocol address recorded.

VISITORS AGREE THAT HARVESTING, GATHERING, STORING, TRANSFERRING TO A THIRD PARTY OR SENDING ANY MESSAGE(S) TO THE IDENTIFIER CONSTITUTES AN ACCEPTANCE AND SUBSEQUENT BREACH OF THIS AGREEMENT.

Privacy Policy

WELL HYDRATION owns and operates the Website. WELL HYDRATION is committed to the privacy and security of its visitors' information. Some of the activities on the Services, such as the

scheduling of an appointment, require well hydration to collect personal identifying information from you. All personal information provided by you is held in confidence by WELL HYDRATION and will not be shared with third parties for any reason, unless it is necessary to process a request made by you or as otherwise legally required. Further, well hydration may collect data from the Services, such as the pages visited, how much time a visitor spends on the Services, and a visitor's IP address, in order to improve the content provided on the Website. If you have any questions about our Privacy Policy, please feel free to contact us.

Social Media Usage Policy

WELL HYDRATION has opened publicly facing pages on social media sites for viewing content and/or videos and posting comments about well hydration. These social media sites include but are not limited to various blogs, bulletin boards, networks, multi-media and news media sites or other user generated content sites (each, a "Social Media Site" and collectively, the "Social Media Sites"). When using social media sites operated by others, you must also follow their rules of conduct and abide by their terms of use. By accessing, viewing and/or posting any content related directly or indirectly to WELL HYDRATION on any Social Media Site on the internet, you accept, without limitation or qualification, the following terms of use. If you do not agree to these terms, you may not view or post any content related directly or indirectly to well hydration to any Social Media Site on the internet. Your use of Social Media Sites is acceptance of these terms and has the same effect as if you had actually physically signed an agreement.

1. You must be at least 18 years old to post any content on any Social Media Site.
2. You are prohibited from posting any content that is personal health information including patient images on any Social Media Site. You are also prohibited from using any Social Media Site to provide medical advice or medical commentary by non-physicians or to use the Social Media Site to make, recommend or increase referrals to physicians who are not employed by WELL HYDRATION.
3. By posting content to any Social Media Site, you agree that you will not: (a) violate any local, state, federal and international laws and

regulations, including but not limited to copyright and intellectual property rights laws regarding any content that you send or receive via this Social Media Usage Policy; (b) impersonate any person or entity or falsely state or otherwise misrepresent your affiliation with a person or entity; (c) collect or store, or attempt to collect or store, personal data about third parties without their knowledge or consent; or (d) share confidential pricing information of any party.

4. By posting content to any Social Media Site, you agree that you will not transmit any material (by uploading, posting, email or otherwise): (a) that is unlawful, disruptive, threatening, profane, abusive, harassing, embarrassing, tortuous, defamatory, obscene, libelous, or is an invasion of another's privacy, is hateful or racially, ethnically or otherwise objectionable as solely determined in well hydration discretion; (b) that you do not have a right to make available under any law or under contractual or fiduciary relationships; (c) that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party; (d) that is unsolicited or unauthorized advertising (including advertising of non well hydration services or products), promotional materials, "junk mail," "spam," "chain letters," "pyramid schemes" or any other form of solicitation; or (e) that contains software viruses, worms, disabling code, or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment.

5. By posting any content on any Social Media Site, you grant to WELL HYDRATION the irrevocable right to reproduce, distribute, publish, display such content and the right to create derivative works from your content, edit or modify such content and use such content for any WELL HYDRATION purpose.

6. WELL HYDRATION reserves the right to monitor, prohibit, restrict, block, suspend, terminate, delete, or discontinue your access to any Social Media Site, at any time, without notice and for any reason and in its sole discretion. WELL HYDRATION may remove, delete, block, filter or restrict by any other means any materials in WELL HYDRATIONS sole discretion. You understand and agree that WELL HYDRATION may disclose your communications and activities with WELL HYDRATION in response to lawful requests by governmental authorities, including Patriot Act requests, judicial orders, warrants or subpoenas, or for the

protection of well hydrations rights. You agree that in the event that WELL HYDRATION exercises any of its rights hereunder for any reason, WELL HYDRATION will have no liability to you.

7. You shall defend, indemnify, and hold WELL HYDRATION and its corporate affiliates and their respective officers, directors, employees, contractors, agents, successors and assigns harmless from and against, and shall promptly reimburse them for, any and all losses, claims, damages, settlements, costs, and liabilities of any nature whatsoever (including reasonable attorneys' fees) to which any of them may become subject arising out of, based upon, as a result of, or in any way connected with, your posting of any content to a Social Media Site, any third party claims of infringement or any breach of this Social Media Usage Policy. You agree that any claim or dispute relating to your posting of any content on a Social Media Site on the internet shall be construed in accordance with the laws of the State of New Jersey without regard to its conflict of laws provisions and you agree to be bound and shall be subject to the exclusive jurisdiction of the local, state or federal courts.

8. You expressly acknowledge that you assume all responsibility related to the security, privacy, and confidentiality risks inherent in sending any content over the internet. By its very nature, a website and the internet cannot be absolutely protected against intentional or malicious intrusion attempts. WELL HYDRATION does not control the third party sites and the Internet over which you may choose to send confidential personal or health information or other content and, therefore, WELL HYDRATION does not warrant any safeguard against any such interceptions or compromises to your information. When posting any content on an internet site, you should think carefully about your own privacy in disclosing detailed or private information about yourself and your family. Furthermore, WELL HYDRATION does not endorse any product, service, views or content displayed on the Social Media Site.

9. This Social Media Usage Policy may be updated at any time without notice, and each time a user accesses a social networking site, the new policy will govern, usage, effective upon posting. By continuing to post any content after such new terms are posted, you accept and agree to any and all such modifications to this Social Media Usage Policy.

Privacy Policy

WELL HYDRATION
Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

Uses and Disclosures

Treatment. Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment. Your credit card company may be used to pay for services.

Health care operations. Your health information may be used as necessary to review and adjust the day-to-day activities and management of WELL HYDRATION. For example, information on the services you received may be used to support budgeting and financial reporting, fraud and abuse detection and compliance programs, and activities to evaluate and promote quality. We may also share your health information with other health care providers, health care clearinghouses or health plans that have a relationship with you, when they request this information to help them with their quality assessment and improvement activities, their patient-safety activities, their population-based efforts to improve health or reduce health care costs, their protocol development, case management or care-coordination activities, their review of competence, qualifications and performance of health care professionals, their training programs, their accreditation, certification or licensing activities, or their health care fraud and abuse detection and compliance efforts. We may also share your medical information with our “business associates” that perform administrative

services for us. We have a written contract with each of these business associates that contains terms requiring them and their subcontractors to protect the confidentiality and security of your medical information.

Law Enforcement. Your health information may be disclosed to law enforcement agencies, without your permission, to support government audits and inspections, to facilitate law-enforcement investigations, to comply with government mandated reporting and for other law enforcement purposes.

Public health reporting. Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department. When we report suspected elder or dependent adult abuse or domestic violence, we will inform you or your personal representative promptly unless in our best professional judgment, we believe the notification would place you at risk of serious harm or would require informing a personal representative we believe is responsible for the abuse or harm.

Required by Law. As required by law in certain circumstances other than public health reporting, your health information may be used and disclosed by our staff, but such use and disclosure will be limited to the relevant requirements of the law concerning such specific circumstances. For example, we may be required to disclose information in the course of an administrative or judicial proceeding. Further, in the case of a breach of unsecured protected health information, we will notify you as required by law.

[Additional Uses of Information.](#)

Appointment reminders. Your health information will be used by our staff to send you appointment reminders.

Information about treatments. Your health information may be used to send you information on the treatment and management of your medical condition that you may find to be of interest. We may also send you information describing other health-related goods and service that we believe may interest you.

[Other uses and disclosures require your authorization.](#)

Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision.

Individual Rights.

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information by a written request specifying what information you want to limit, and what limitations on our use or disclosure of that information you wish to have imposed. We may not be required to agree to the restriction that you requested due to limitations contained in the applicable laws and we will notify you of our decision to reject your request;
- The right to receive communications from us concerning your medical condition and treatment through reasonable, confidential alternative means selected by you;
- The right to inspect and copy your protected health information. To access your medical information, you must submit a written request detailing what information you want access to, whether you want to inspect it or get a copy of it, and if you want a copy, your preferred form and format. We will provide copies in your requested form and format if it is readily producible, or we will provide you with an alternative format you find acceptable. We will charge a reasonable fee, which covers our costs for labor, supplies, postage, and if requested and agreed to in advance, the cost of preparing an explanation or summary, as allowed by applicable law. We may deny your request under limited circumstances;
- The right to amend or submit corrections to your protected health information by submitting a written request including the reasons you believe the information is incorrect or incomplete. We are not required to change your health information and will provide you with information regarding our denial of such requested amendment. If we deny your

request, you may submit a written statement of your disagreement with that decision, and we may, in turn, prepare a written rebuttal;

- The right to receive an accounting of how and to whom your protected health information has been disclosed; provided, however, we are not required to provide to you an accounting of disclosures made for the purposes of treatment, payment, health care operations, information provided directly to you, information provided pursuant to your written authorization, and certain government functions; and
- The right to receive a printed copy of this notice.

WELL HYDRATION.

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We also are required to abide by the privacy policies and practices that are outlined in this notice.

Right to Revise Privacy Practices.

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever the reason for these revisions, we will provide you with a revised notice on your next office visit. We will also prominently post the current notice on our website. The revised policies and practices will be applied to all protected health information that we maintain, regardless of when it was created or received.

Requests to Inspect Protected Health Information.

As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting the Compliance Officer at the telephone number and address set forth below.

Complaints.

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns. You also have the right to submit a complaint to the Secretary of the

Department of Health and Human Services if you believe your privacy rights have been violated.

If you believe that your privacy rights have been violated, you should call the matter to our attention by contacting the Compliance Officer at the telephone number set forth below, or by sending a letter describing the cause of your concern to the address set forth below.

You will not be penalized or otherwise retaliated against for filing a complaint.

WELL HYDRATION LLC.
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609-529-0303